

# Utility Line Protection Program Now Available To Residents



The City of Columbia Heights is introducing a new, optional program available to homeowners, provided through the National League of Cities (NLC) Service Line Warranty Program administered by Service Line Warranties of America (SLWA). The Service Line Warranty program provides low cost, worry-free warranty protection for water and sewer lines.

As a homeowner in the City of Columbia Heights, you are responsible for the maintenance and repair of your buried, outside water service line that runs from the utility connection to your home. Homeowners are also responsible for the maintenance and repair of the buried, outside sewer service line that runs from your home to the utility connection.

The Service Line Warranty program offers citizens an affordable way to avoid the unexpected and often large expense involved with a water line repair or sewer line break. When a line breaks, the cost to repair it can often cause hardship on a family's budget. This new program will offer warranty protection to help cover the costs of a break.

City of Columbia Heights residents will see offers in their mail boxes soon. The program is offered at no cost to the City of Columbia Heights, and no public funds are used to promote the program.

"We are pleased to work with the City of Columbia Heights to offer homeowners an affordable Service Line Warranty program," said Brad Carmichael, Vice President of Business Development for Service Line Warranties of America. "We think Columbia Heights residents will be pleased with our features and benefits, including a 24-hour repair hotline and the use of local, certified technicians. This keeps dollars in the local economy, an important benefit in these tough financial times."

SLWA is proud to have been selected by the NLC as an Enterprise Programs Partner. The National League of Cities, representing over 218 million Americans, is the nation's oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. After a decade in business, SLWA has an A+ rating with the Better Business Bureau.

To learn more about SLWA please visit [www.SLWofA.com](http://www.SLWofA.com).